## **DSC:** checking trouble light problem (yellow light)

To Silence any trouble conditions on the keypad, press the # key.

## On LCD5500 full read out keypads:

Press the \* then 2, yellow light flashes and the LCD will display the first trouble condition. Use the arrow keys to scroll through all trouble conditions, and the \* key to select that trouble for more detail, press # key to exit.

## On LED keypads, LCD fixed message keypads:

Press the \* then 2, yellow light flashes and a number 1 thru 8 will come up on the display.

<u>Light 1, Service required</u>, press key 1 for more details, if number 1 light stays on the main battery backup needs replacing. If number 2 thru 8 comes on call for service.

<u>Light 2, Power Off</u> to alarm panel, (power off, breaker off, transformer bad or unplugged).

<u>Light 3, Telephone Line Trouble</u>, no phone line working on the alarm system phone jack.

<u>Light 4, Failure to Communicate</u>, on the last alarm the system could not make a call to the monitoring station, (this will only clear off after a successful alarm communication to the monitoring station).

<u>Light 5, Zone Fault</u>, press key 5 for more details, the zone light with fault will come on. A wireless device has not checked in, smoke det. missing, etc.

<u>Light 6, Zone Tamper</u>, press key 6 for more details, the zone with the tamper condition will come on. A wireless device has a cover not on, check the device cover.

<u>Light 7, Wireless Device Low Battery</u>, press key 7 for more details, the zone/s with a bad battery will come on, replace the zone device battery, then open door/window should clear this trouble.

If no zone light comes on after pressing key 7, then it is a wireless four button remote keyfob that needs new batteries (usually 2, 2025 batteries). Should you have 2 or 3 remotes it would be wise to just change the batteries in all of them.

<u>Light 8, Loss of Clock</u>, the main panel internal clock is not set, (set the clock). To Set Clock: press \* ,6, main code, 1, enter time (in military), then date, # to exit. format: HH:MM MM/DD/YY